



IUSA
water



Smart Self-Management System + IOS.



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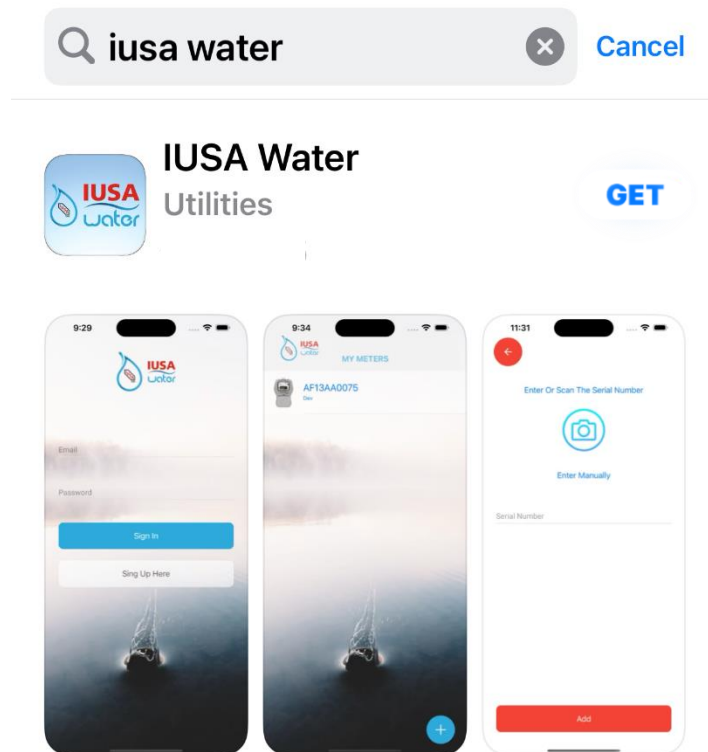
1. Download App

Look in the App Store for the IUSA Water App



*****IOS must be updated to the latest version for the IUSA app to work properly*****

1. Download



2. Registration

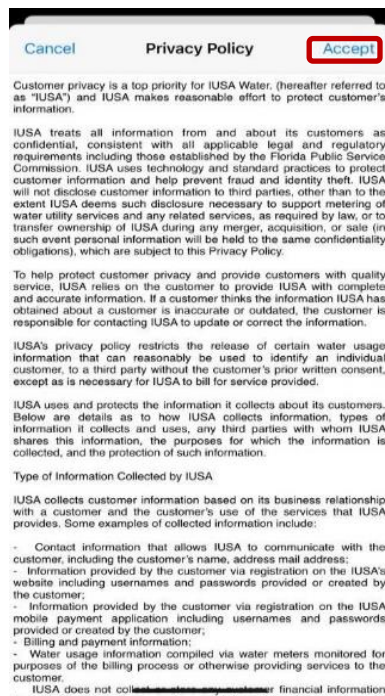
To register your account

1. Enter to IUSA Water App

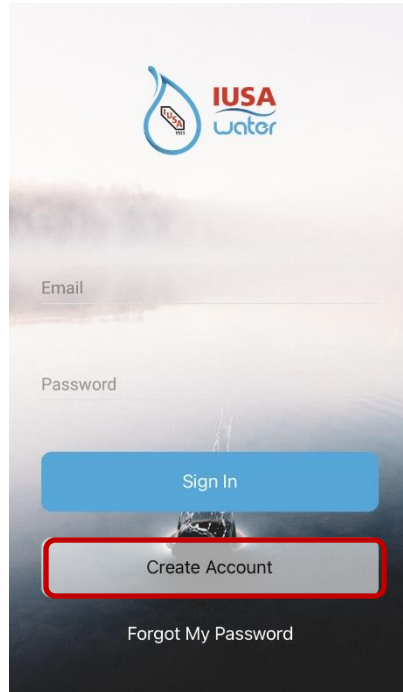


2. Privacy Policy.

Read and Accept the Privacy Policy.

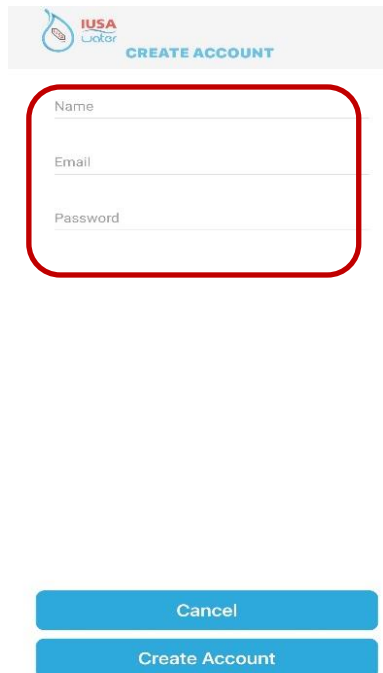


3. Select "Create Account"

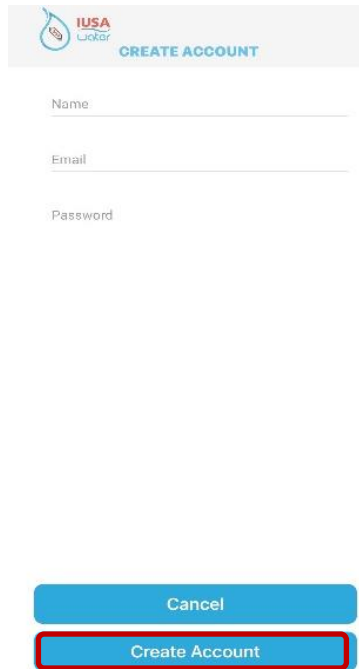


4. Create Account

Fill in all required fields to set up the account.



5. Select Create Account



IUSA Water
CREATE ACCOUNT

Name _____

Email _____

Password _____

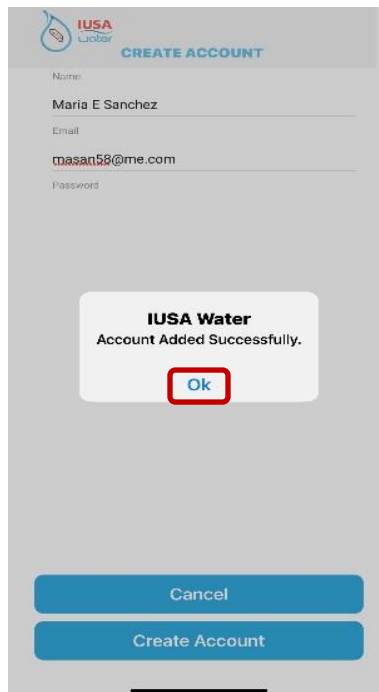
Cancel

Create Account

6. Account Created

A message confirming that the account was added successfully will be displayed.

Select "OK" to finalize the process.



IUSA Water
CREATE ACCOUNT

Name
Maria E Sanchez

Email
masan58@me.com

Password

IUSA Water
Account Added Successfully.

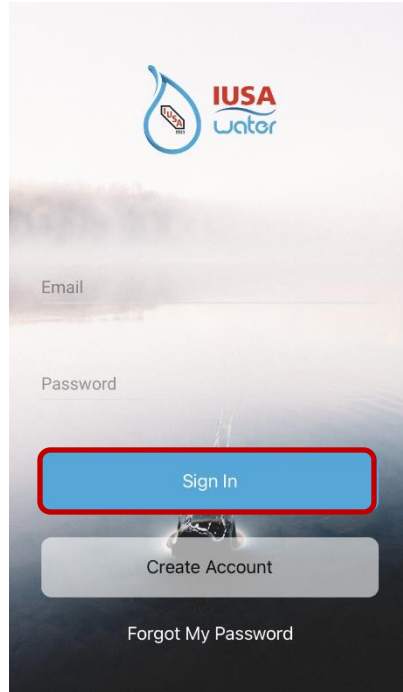
Ok

Cancel

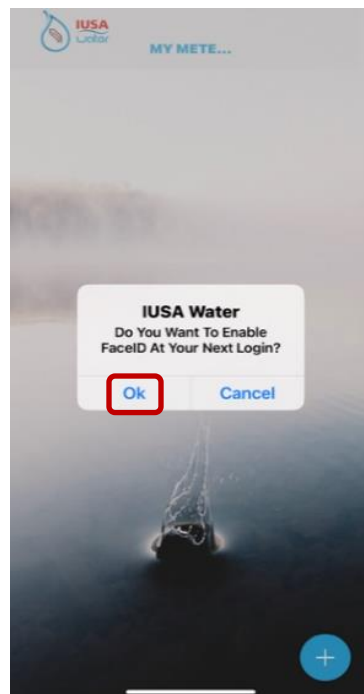
Create Account

3. Login

1. Using the credentials registered; select **sign in** to log in to your account.

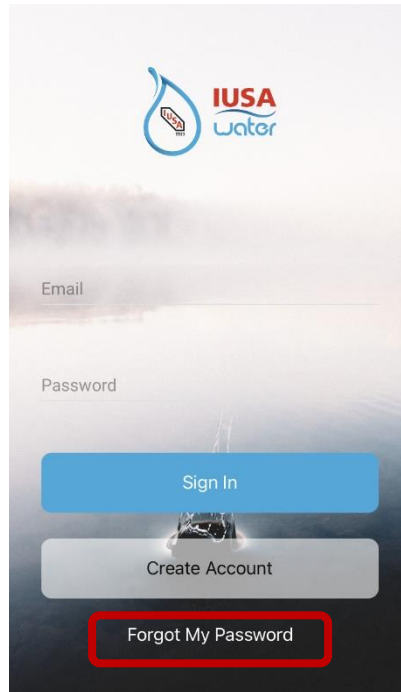


At this time, you will be able to enable Face ID to use for your next login.

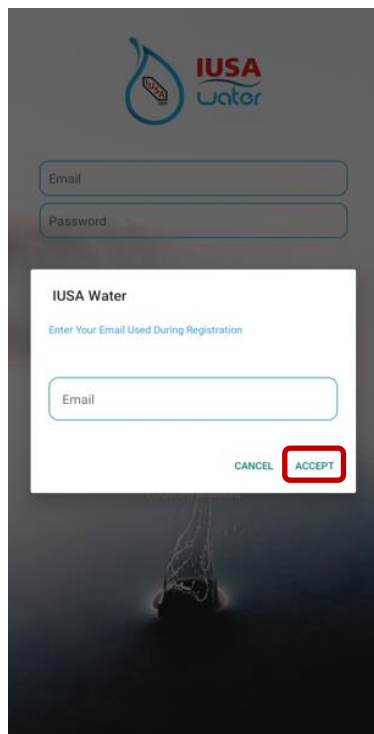


If you can't remember your credentials, reset the password.


Select "Forgot My Password" and follow the instructions.

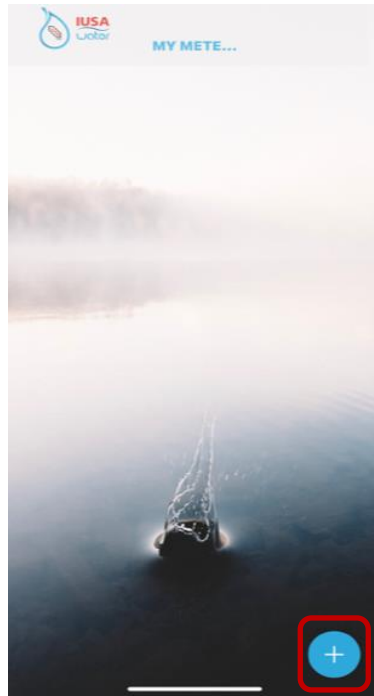


An email will be sent to the email registered to change your password. *(Email should be received within 2 minutes. Check the spam folder if email is not found in the inbox)*



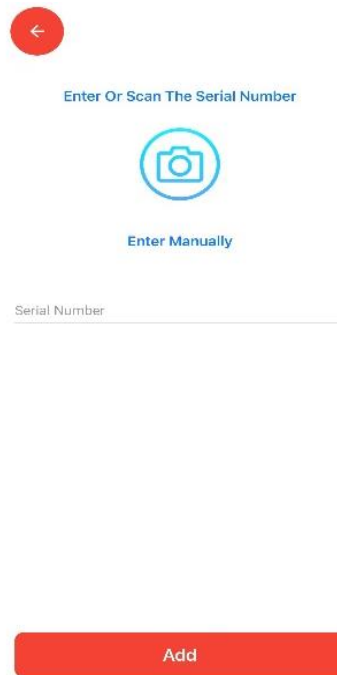
2. After successfully logging in the System will present the “Home Page”

You will now be able to add the meter to your account by selecting the  sign as shown below.



4. Add Meter

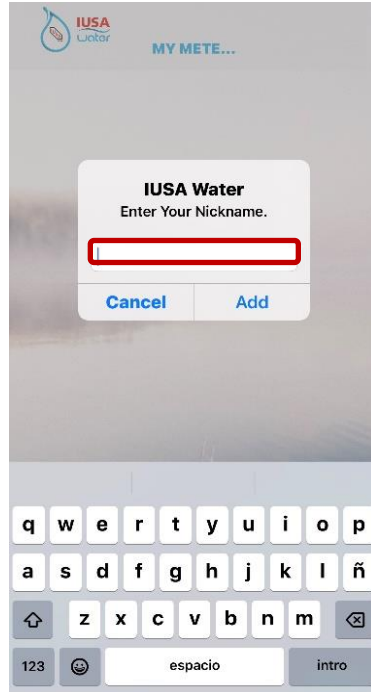
Meter can be added to the account by entering or scanning the serial number (to scan the camera must be enabled)

A screenshot of a mobile application interface for adding a meter. At the top left is a red circular back button with a white left-pointing arrow. Below it is the text 'Enter Or Scan The Serial Number'. In the center is a blue circular icon containing a camera symbol. Below the icon is the text 'Enter Manually'. Underneath is a text input field with the placeholder text 'Serial Number'. At the bottom is a large red rectangular button with the text 'Add' in white.

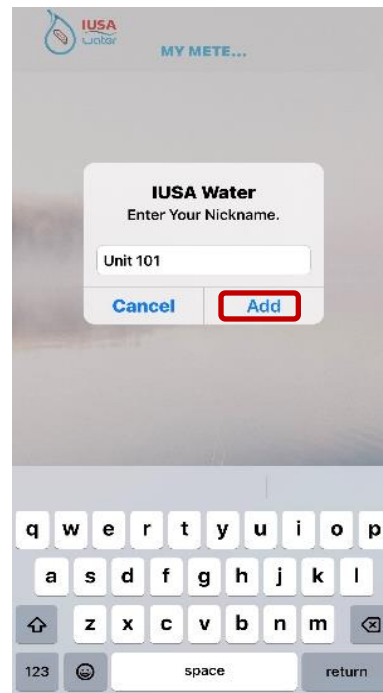
Note: Verify that the scanned or added series corresponds to the series that has the meter data plate.

1. Identify Meter

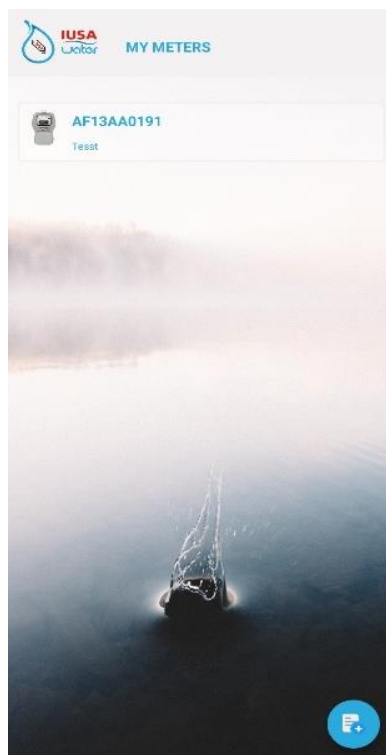
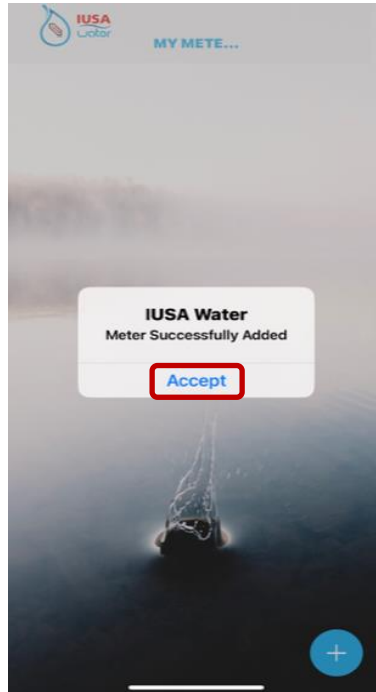
You may assign a nickname to identify your meter.



2. Select "Add"



Once completed, the following image will be displayed indicating that the meter was added successfully. At this time select “Accept” to conclude the process.

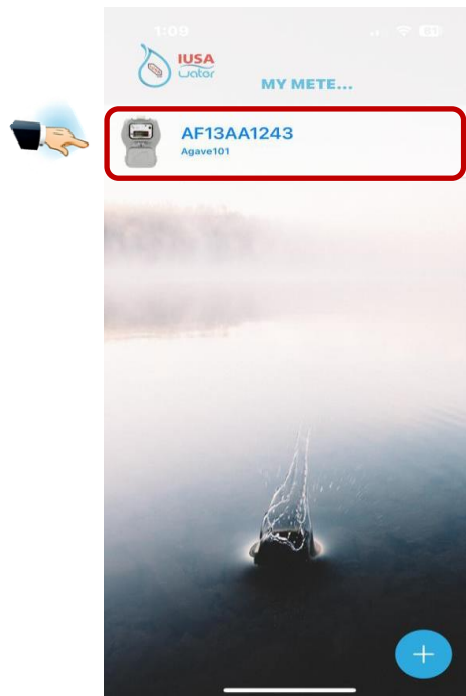


5. Payment

****** TO AVOID INTERFERENCE, REMOVE THE SMART CARD FROM THE METER BEFORE PROCEEDING TO MAKE A PAYMENT ******

To make a payment:

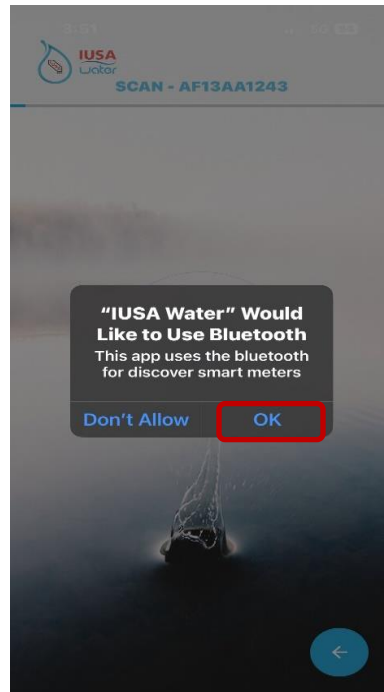
1. Select the meter from “My Meters” list.



2. Enable Bluetooth / Read consumption.

Bluetooth must be enabled in order to connect to the meter to read the consumption.

When prompted to allow Bluetooth, select “ok” to accept.



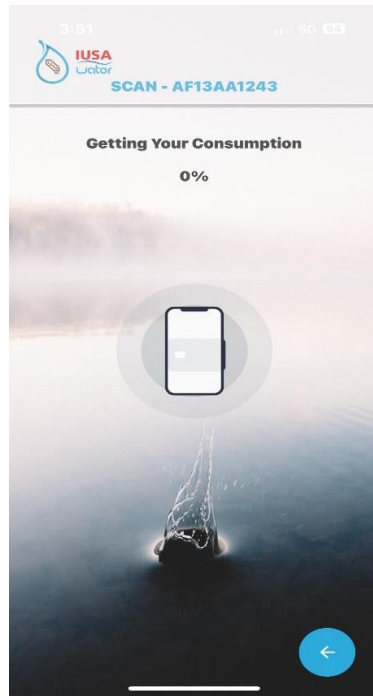
Once Bluetooth is enabled, the process of reading the consumption will begin.

3. Press the **LOAD** button on the meter. To start the communication process between the phone and the meter.

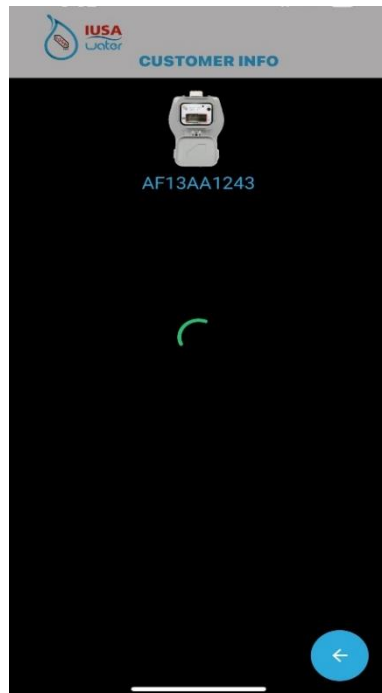
A red LED light  will begin to flash.



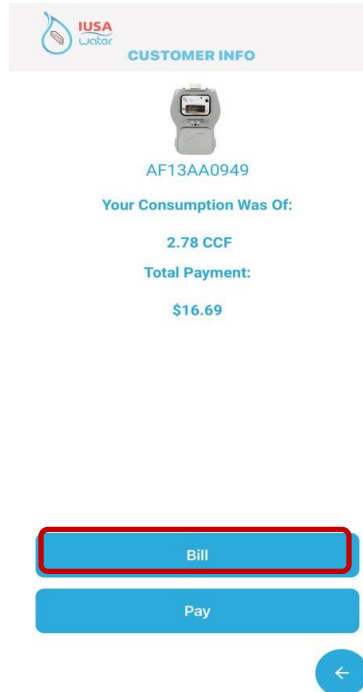
You must remain near the meter for successful communication with the meter.



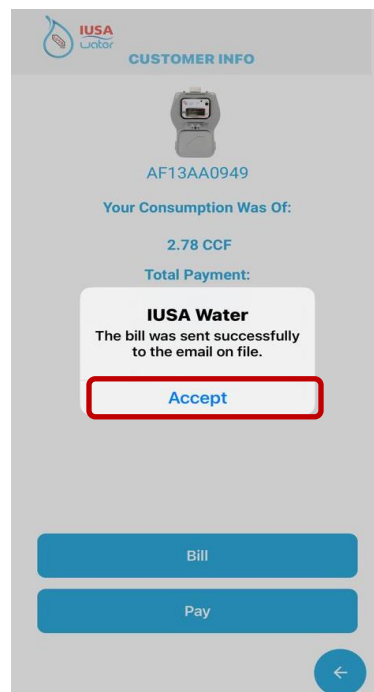
You must remain near the meter for successful communication during the entire process.



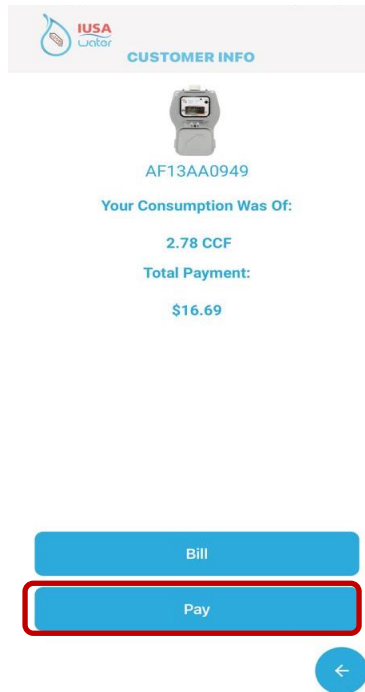
- To obtain a copy of the bill before paying, select “Bill” and a copy will be emailed to you.



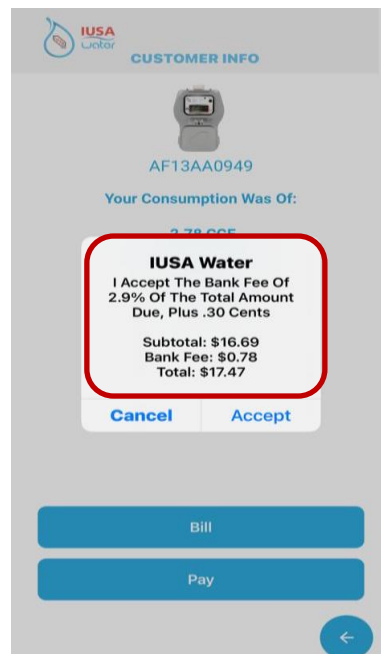
- A message will be displayed once the bill has been sent to the E-mail address registered to the account. Select “Accept” to end the process. *(Email should be received within 2 minutes. Check the spam folder if email is not found in the inbox)*



6. To make a payment, select “Pay”.

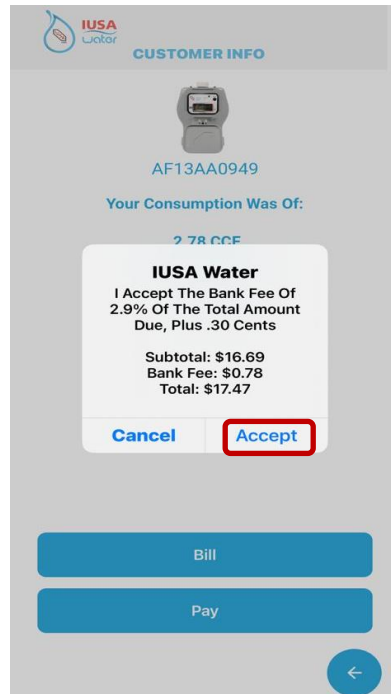


7. A message detailing the charges to pay will be displayed.

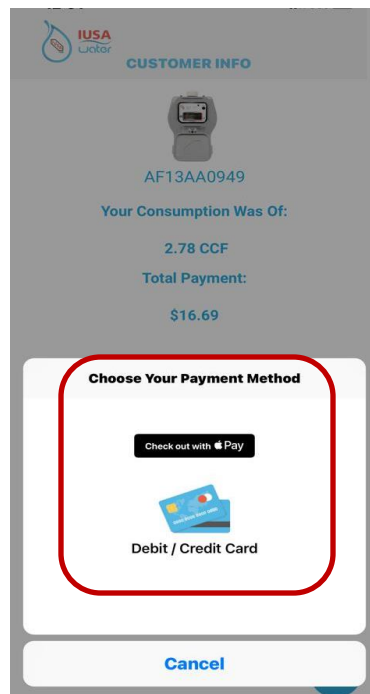


If you don't wish to pay at this time, select “Cancel”.

8. To accept the charges and proceed to pay, select “Accept”.



9. Select Payment Method.



10. Register card information.
 a. Credit card number



IUSA Water DEBIT / CREDIT CARD

4488 [redacted] 2

Holder Name VALID THRU Month/Year

38 2

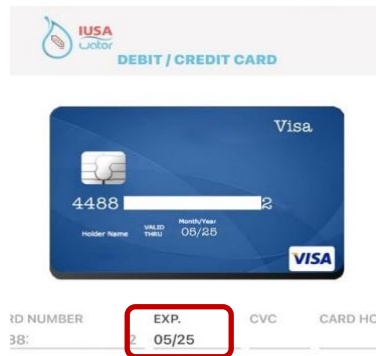
EXP. CVC CARD HOL



← BACK NEXT →

April 2019
 May 2020
 June 2021
 July 2022
August 2023
 September 2024
 October 2025
 November 2026

- b. Expiration Date



IUSA Water DEBIT / CREDIT CARD

4488 [redacted] 2

Holder Name VALID THRU Month/Year

38 05/25

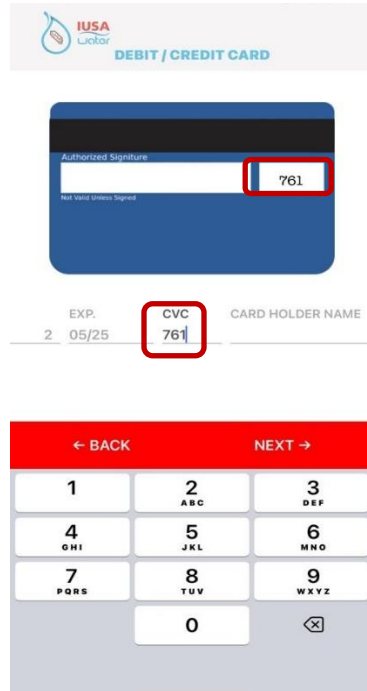
EXP. CVC CARD HOL



← BACK NEXT →

January 2021
 February 2022
 March 2023
 April 2024
May 2025
 June 2026
 July 2027
 August 2028

c. CVC/CVV Code



d. Card Holder's Name

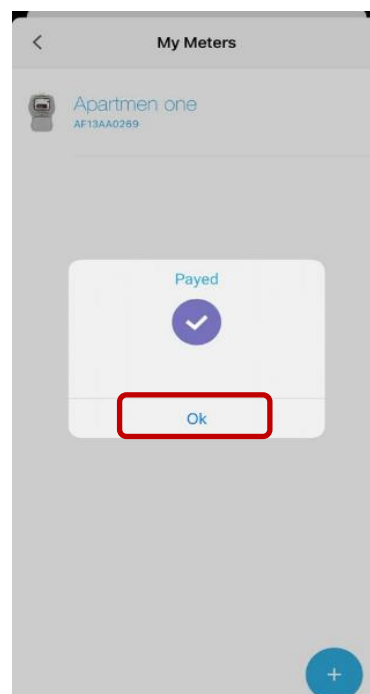
**** If you don't see the field to type the name, your keyboard may be blocking it. Flip the phone to see the field.



11. Select "Pay"



12. Once paid, the image below will be displayed confirming payment has been made and a receipt of payment will be sent to the email on file. *(Email should be received within 2 minutes. Check the spam folder if email is not found in the inbox)*



To end the process, select "OK".